

## BACKGROUND

Special Areas is participating in the Province's Red Tape Reduction as a Crown Agency and is committing to cutting red tape by one-third by 2023. This will help reduce administrative costs, speed up public processes, and make your life easier.

A red tape requirement is any action a ratepayer, business, organization must take to access Special Areas Board services or programs, to carry out business in the Special Areas, or pursue legislated privileges. These can exist in statutes, regulations, policies, and public forms.

## WHAT WE DID

Special Areas began by creating a baseline count in early 2020. We reviewed all public facing forms and policies and counted each time an action was required from the public to gain access to a product or service. The baseline count is the key benchmark being used to measure total reductions.

**Special Areas Board baseline count was 2,567 red tape requirements.**

Date	Reduction Target	Status
March 30, 2020	5%	Completed
March 30, 2021	12%	Completed
March 30, 2022	20%	In Progress
March 30, 2023	33%	

From June 1 to September 15, members of the public were invited to share their suggestions on how we can cut red tape by emailing [public.input@specialareas.ab.ca](mailto:public.input@specialareas.ab.ca). This was advertised in local media, online, and on the Special Areas website.

## WHAT WE HEARD

No comments or suggestions were received from the public related to red tape reductions.

## WHAT COMES NEXT

The next phase of the red tape reduction initiative will be focusing on internally evaluating more complex processes and forms to identify potential efficiencies and improvements. In addition, public forms and documents will be updated to ensure a consistent approach is used by all departments when collecting, using, and managing public forms.

This work is being led by the Special Areas Red Tape Reduction team, reporting to the Chair of the Special Areas Board.

## CONTACT INFORMATION

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